

1. What are the different segments of Community Chest Heartstrings Walk 2024?

Community Chest Heartstrings Walk 2024 comprises the following programmes:

Heartstrings Walk

The Heartstrings Walk is a physical, non-competitive walk* that will take place on 24 August 2024 at Marina Bay.

- Date: 24 August 2024, Saturday
- Flag-off time: 7pm
- Venue: Marina Bay Sands Event Plaza, 10 Bayfront Avenue, Singapore 018956
- Distance: Approximately 4km
- Registration fee: \$25 per pax | \$40 per bundle of 2 pax

**The route is friendly for people with mobility aids (e.g., wheelchair or kaye walker) and is subject to change.*

Sharity & Friends Scavenger Hunt

Sharity may be 40 this year but caring never gets old! For this year only, join our favourite pink elephant and his friends on an adventure to uncover the values of Caring and Sharing, and collect limited edition memorabilia along the way!

- Date: 24 August 2024, Saturday
- Flag-off time: 7pm
- Venue: Marina Bay Sands Event Plaza, 10 Bayfront Avenue, Singapore 018956
- Distance: Approximately 4km
- Registration fee: \$40 for bundle of 1 Adult & 1 Child (Additional \$20 per additional Adult/Child)

Come and join us for more Sharity-themed activities and fun for the whole family!

Registration period: Now till 23 August 2024

2. What are the causes that Community Chest supports?

Community Chest's supported causes are:

- Adults with disabilities
- Children with special needs and youth-at-risk
- Families in need of assistance
- Persons with mental health conditions
- Seniors in need of support

3. Where will the registration fees from Heartstrings Walk go to?

100% of funds raised through Community Chest Heartstrings Walk 2024 will be channeled to over 200 critical programmes supported by Community Chest, to empower the lives of children with special needs and youth-at-risk, adults with disabilities, persons with mental health conditions, and seniors and families in need of support.

4. Why am I charged a small fee during checkout?

There is a payment processing fee of 3.9%+\$0.50 per transaction that is charged solely by the payment platform provider – PayPal – during checkout, so that 100% of registration fees will be donated to Community Chest to support over 100 social service agencies. For instance, the total fee per transaction for \$25 will be \$26.48, inclusive of \$1.48 payment processing fee paid directly to PayPal.

5. Will the registration fee be tax deductible?

Registration fees for Heartstrings Walk are non-tax deductible. If you wish to make a donation that is tax deductible, please visit [Giving.sg](https://giving.sg) to donate.

6. How do I sign up for Heartstrings Walk?

You can click on this [link](#) to sign up or use the “Register Now” button above.

7. How will I know if my registration is successful?

After successful online registration, you will receive a confirmation email with event details within two hours. Please check your junk mail folder if you do not see the email in your inbox. If you do not receive the confirmation email after three working days from your registration date, please contact us at enquiry@hsw2024.com.

8. How do I sign up as a group?

You can rally family and friends to form pairs to enjoy a buddy registration rate! To register as a pair, please select the “Heartstrings Walk - \$40 (2 pax) or Scavenger Hunt - \$40 (1 adult & 1 child)” option and fill in the names of you and your buddy in the registration form.

9. Can I make changes to my details after I have registered?

Please submit your request to enquiry@hsw2024.com.

10. Can children join this event?

We welcome participants of all ages! Children aged 12 and below must be accompanied by an adult.

11. Are we allowed to bring pets to Heartstrings Walk?

Participants may bring their pets to Heartstrings Walk. However, please note that large crowds are expected which may cause stress to your pet.

12. Is there a bag deposit area?

There will not be any bag deposit area for Heartstrings Walk. Participants are advised to only bring necessary items and to be mindful of their own belongings.

13. How do I get to the event venue?

This is an outdoor event, held at the Marina Bay Sands Event Plaza.

Ways to Get There:

Nearest MRT station:

- Bayfront MRT station (CE1/DT1)

Nearest Bus Stop:

- Marina Bay Sands MICE, ID: 03511

Nearest Drop-off Points:

- Sands Expo & Convention Centre
- The Shoppes at Marina Bay Sands

If you are driving, the nearest car park will be Bayfront Link, next to Sands Expo & Convention Centre (South Entrance).

14. How can I support communities-in-need through Community Chest Heartstrings Walk 2024?

You can show your support by:

1. Registering for Heartstrings Walk as an individual at \$25
2. Rallying your family and friends to register for Heartstrings Walk as a pair at \$40
3. Rallying your family and friends to register for Sharity & Friends Scavenger hunt at \$40
4. Donate via Giving.sg in support of Community Chest Heartstrings Walk 2024

For more enquiries, please contact the event secretariat at enquiry@hsw2024.com. We will respond to you within three working days.