

Frequently Asked Questions (FAQ)

About Us

1. Who is Community Chest?

Community Chest is the philanthropy arm of the National Council of Social Service (NCSS), which is the national co-ordinating body for social service agencies in Singapore.

As the hallmark of care and share, Community Chest has been uniting the community to fundraise and serve those in need since 1983. As social service needs become more complex, we endeavour to create impactful partnerships with the people, private and public sectors to deepen sustainable giving and champion the potential of those we aim to support. Together, we can empower every person to live with dignity in a caring and inclusive society.

With your support, Community Chest has disbursed more than \$69 million to over 200 critical programmes, empowering more than 82,000 service users, to achieve their potential in FY2023.

2. Who do we serve?

100% of your donations go towards empowering lives of community in need through our supported social service agencies, as our fundraising and operating costs are covered mainly by Tote Board Group. We serve:



Adults with Disabilities



Children with Special Needs and Youth-At-Risk



Families in Need of Assistance



Persons with Mental Health Conditions



Seniors in Need of Support

For details on funds raised, disbursed and programmes supported, view our latest Impact Report [here](#).

3. What is Youth Day Appeal (YDA)?

Since its inception in 1984, YDA has stood as an annual beacon for fundraising efforts, advocating for youth involvement, and rallying substantial support for communities in need.

Aligned with the Ministry of Education's Values-in-Action Programme, this campaign encourages secondary school and junior college students to embrace the spirit of giving, fostering essential values of compassion, respect, and empathy from an early age.

4. How is YDA 2025 different from previous editions?

A. SG60 Special

As Singapore celebrates 60 years of progress, YDA 2025 continues to play an important role in rallying our youth to give back and shape a caring, inclusive society.

To maximise impact during this milestone year, schools are encouraged to extend their fundraising efforts beyond Youth Day until National Day. Every donation made will be matched dollar-for-dollar through the SG Gives matching grant until 31 December 2025, making each act of kindness go further in supporting those in need.

B. School Tours

From July to November 2025, we offer two inspiring experiences:







- a. Back by popular demand, Singaporean actor-singer Glenn Yong returns to inspire students with his personal giving journey. He will be visiting 6 schools to share how giving has shaped his own path—and how students can do the same for others.
- b. New for this year, there are 4 sharing sessions by Community Chest to engage students in meaningful conversations about empowering lives through giving.

Indicate your interest during signup and Community Chest will reach out for scheduling.



Teachers' Guide

1. What are the key dates for YDA 2025?

 <p><small>60 (2015) https://go.gov.sg/yda2025</small></p>	<p>Register by 6 June 2025 to get envelopes between 13 and 27 June 2025. Missed the deadline? No worries — you can still register while the link is open to fundraise through National Day!</p> <p>Scan the QR code or click here to register. Each participating school can select either or both of the following options:</p> <ul style="list-style-type: none"> • Individual donation envelopes for cash donations per student. Schools can collect cash donations until the scheduled collection date. • Customised PayNow QR codes for digital donations per school. The QR code is valid for donating until 31 December 2025 <p>For funds raised through internal fundraising events, please email NCSS_School@ncss.gov.sg to arrange for bank transfer.</p>
	<p>Teaching kit available on 15 June 2025</p> <p>Download the teaching kit via the link below.</p>
	<p>Donation Envelope Delivery & PayNow QR Codes Distribution between 13 and 27 June 2025</p> <ul style="list-style-type: none"> • Donation envelope and sticker sets will be delivered to your school's general office between 13 and 27 June 2025, from 9am to 5pm (weekdays only). Envelopes will be addressed to the teacher-in-charge. • Customised PayNow QR codes will be sent via email to the teacher-in-charge during this period.
	<p>Announcement of selected schools for school tour from 15 June 2025 onwards</p> <p>Scheduling details will be arranged with the selected schools.</p>
	<p>Kickstart your giving journey from end June to August 2025</p> <p>Schools can start your giving journey upon receiving the donation envelopes and/or customised PayNow QR code. In celebration of SG60, extend your fundraising efforts from Youth Day to National Day.</p>
	<p>Collection of donation envelopes from 15 July 2025 onwards</p> <p>A Form.Sg link will be emailed to schools to select two preferred collection dates and times.</p> <p>There is no need to count the envelopes. Simply collect all filled envelopes and recycle any unused ones.</p>

Teaching kit

1. Where do the teachers download the teaching kit?

Teachers may download the teaching kit from the YDA website starting from 15 June 2025. Community Chest will send an email notification to inform the teachers that the teaching kit is ready to be downloaded.

2. Can the teachers amend the teaching kit?

Yes, teachers may customise the teaching kit to better suit their curriculum and the audience. However, please avoid amending slides 1 to 8 on corporate information.

3. Are teachers allowed to send the teaching kit to students/parents?

Yes, teachers may send the teaching kit to students/parents in PDF format. Alternatively, teachers can visit the [YDA website](#) to download the teaching kit.

Delivery of Donation Envelopes and Stickers

A. Before Receiving Materials

1. We have indicated the wrong number of donation envelopes in the Form.Sg submission.

Please contact us at NCSS_School@ncss.gov.sg and update the number of donation envelopes required.

2. We have not received our donation envelopes after 27 June 2025.

Please check with your school's general office first. If the general office has not received the envelopes, please email us at NCSS_School@ncss.gov.sg. We will do our best to deliver the envelopes to your school before your celebration date.

B. After Receiving Materials

3. Our school/centre received extra donation envelopes.

You may use the extra envelopes to encourage other teachers to donate to YDA. In support of our green efforts, we encourage recycling of any unused envelopes.

4. Our school/centre received fewer donation envelopes than indicated.

Please email NCSS_School@ncss.gov.sg to request the additional number of donation envelopes required. We will do our best to deliver the envelopes to your school before your celebration date.

Collection of Donation Envelopes

1. How do we prepare the donation envelopes for collection?

Please safekeep all collected envelopes in the staff room, or where best advised by the school. There is no need to count the envelopes - simply collect all filled envelopes and recycle any unused ones. A collection manual will be sent later to explain the collection protocol.

2. When will our school be notified of the collection date and time?

A Form.Sg link will be emailed for selecting two preferred collection dates (at least 3 working days apart). Either Community Chest or the appointed vendor will confirm the final collection date and time with your school.

3. Our school missed the scheduled collection date.

If you have missed your scheduled collection date, please email NCSS_School@ncss.gov.sg. We will arrange an alternative collection date and time. We do not advise schools to personally deliver the envelopes to Community Chest.

4. Should we inform our General Office and guard house about the delivery and collection?

Yes, please inform them to enable a smooth process for delivery and collection.

Extend Your Support for YDA Beyond Campaign Dates

There are other meaningful ways to support YDA outside of the campaigning period (end June to August 2025):

a. Download and Share the Teaching Kit with Your Students

The kit features experiential activities and a story of a service user to nurture compassion and social responsibility among students. It will be available for download via the [YDA website](#) from 15 June 2025.

b. Partner Community Chest for Values-in-Action (VIA) Projects

If your school has an upcoming initiative with a fundraising element — such as a concert, funfair, or student-led project — you can align it with YDA 2025. Funds raised can be donated in support of the appeal.

YDA resources can be adapted, which you may customise for your event and audience.

Recognition and Appreciation

Will participating schools be recognised for their contributions to YDA?

Yes. To acknowledge the efforts of our participating schools, the top three contributing schools for each Youth Day Appeal edition will be recognised at the annual Community Chest Awards.

This recognition celebrates the collective commitment of the school community in nurturing socially responsible young contributors and fostering a caring, compassionate culture.

Testimonials from these schools have also been shared on the [YDA website](#).